



# OUR **IT** SUPPORT PACKAGES

THE CYBERSECURITY **FOCUSED** IT SUPPORT COMPANY

# Pricing

## IT Managed Service **STANDARD**

**£39** per user per month

**1-hour SLA Guarantee**



**Includes  
MS365 Premium**  
*Fully Managed*



**No Lengthy  
Contract**  
*3 Month Rolling Contracts*

- 1 hour response time
- IT Helpdesk – Unlimited 0830 – 1730
- Microsoft 365 Premium license
- Software updates
- Asset management
- Site visits\*
- 365 Tenant management
- Third party app (Basic to mid level)
- Cyber security basics
- Daily 365 backups
- Virtual CIO

*\*First Site Monthly Charge £250  
Additional UK sites £50 per site*

## IT Managed Service **ADVANCED**

**£59** per user per month

**1-hour SLA Guarantee**

- All of IT managed standard service PLUS:
- 24/7 Helpdesk Access
  - Speak to a human - 24 hours a day support
- 24/7 Anti virus monitoring
  - Full Security Operations Center (SOC)
- 24/7 MS 365 Security monitoring
  - Real-time user telemetry data, less downtime

## **ENTERPRISE SOLUTIONS**

**We work with large organisations to help them better manage their IT assets and resources. Contact us for a more bespoke service.**

# Why AIS Technology?

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Headquartered in Essex, AIS Technology has engineers distributed across the South and Midlands. Our expert help desk is included in all our service levels, and if a site visit is required we can usually dispatch an engineer the same day. AIS Engineers have worked for some of the largest global enterprises, and bring that experience to your business. No other SMB IT Support company can beat us on capability, combined with our competitive rates and partnerships with Microsoft, Dell, Cisco and others - we believe we offer the best value IT services on the market.

**GAURANTEED 1 HOUR SLA**



**24/7/365 help desk**  
**Managed WiFi**  
**Enterprise-level support**  
**Same-day site deployment**  
**Cybersecurity Specialists**  
**Project Consultancy**  
**Structured Cabling**  
**Hardware Rental**  
**Business broadband**



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**Let's Connect**

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